

## **Selling and Managing Airline Reservations and Travel in Amadeus (SMART Amadeus)**

### **Description - About**

Learn how to make and manage reservations for flights, hotels and car rentals in the system Amadeus, using our unique simulation program. The Amadeus is one of the most widely used reservation reservation systems in travel industry and is an essential tool for any aspiring travel professional. This clever lesson will show you how to use the Amadeus reservation system for common scenarios and teach you basic transactions that will help you stand out in the competitive tourism industry.

### **What you will learn? Practical knowledge in the areas of:**

• Geography - World: including city and airport codes, currencies and time zones • Functionality system Amadeus: the interface of the system and how to use it to create reservations • Maintenance Reservation: skills to enter and update Passenger Name Record (PNR) information such special requests, seat assignments and frequent flyer account numbers • Travel products and services: key characteristics travelers want and that you can use to sell travel products • Air fares and ticketing: how to handle electronic tickets and interpret data without the use of other devices. This course requires approximately 65 hours of study, using a course book and online simulation program.

### **key issues**

- Making customer-directed flight reservations, hotel and car
- Quoting prices for travel products and services
- Processing and booking information
- Advising on travel products and options
- Issue e-tickets, using practical scenarios.

### **Target Audience**

- Travel agents and tour operators
- Agents airline tickets
- Call center and customer media

❖ - IATA Certificate is awarded upon successful completion of on-line final exam.

IATA / AIRLINE TRAINING CENTER	
<p style="text-align: center;"><b><u>CLASSROOM COURSES</u></b></p> <p><input type="checkbox"/> Location Athens : Smart AMADUES Systems (EUR1500.00)</p> <p><input type="checkbox"/> Location Thessaloniki: Smart AMADEUS Systems (EUR1800.00)</p>	<p style="text-align: center;"><b><u>E-LEARNING COURSES</u></b></p> <p><input type="checkbox"/> Smart AMADEUS Systems (EUR1800.00)</p>

**Family Name:** \_\_\_\_\_ **First Name:** \_\_\_\_\_ **Mr. o Mrs. o Ms. o**

**Mailing/Shipping Address:** \_\_\_\_\_

**City/State:** \_\_\_\_\_ **Country:** \_\_\_\_\_ **Postal Code:** \_\_\_\_\_

<p><b>Telephone Number (Mandatory)</b></p> <p>Country Code: _____ City Code: _____ No.: _____</p>	<p><b>Fax Number</b></p> <p>City Code: _____ No.: _____</p>
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**E-mail (please print):** \_\_\_\_\_ **Mobile phone:** \_\_\_\_\_

**Settlement of course fees. All fees are non-refundable/non-transferable and are subject to change without prior notice.** Those paying by credit card and bank transfer may fax (+30 2310 279 690) their application form.

Course Code		<b>METHODS OF PAYMENT:</b>	
		<input type="radio"/> EUROCARD/MASTERCARD	<input type="radio"/> VISA
Course Fee:		Cardholder's name:	
Taxes:  (Canadian residents only) Please include applicable GST and PST.		Card no.:    _ _ _ _     _ _ _ _     _ _ _ _     _ _ _ _	
		Expiry date:   MONTH:                      YEAR:	
		Signature/date:	
Total:			

**IMPORTANT NOTICE**

*Your application will be processed following receipt and clearance of your payment by A.T.C back in Greece. From the date of this payment clearance, please allow 4-6 weeks for delivery of kit. The amount for kit and registration fee are NON-refundable.*

**Date:** \_\_\_\_\_ **Signature:** \_\_\_\_\_